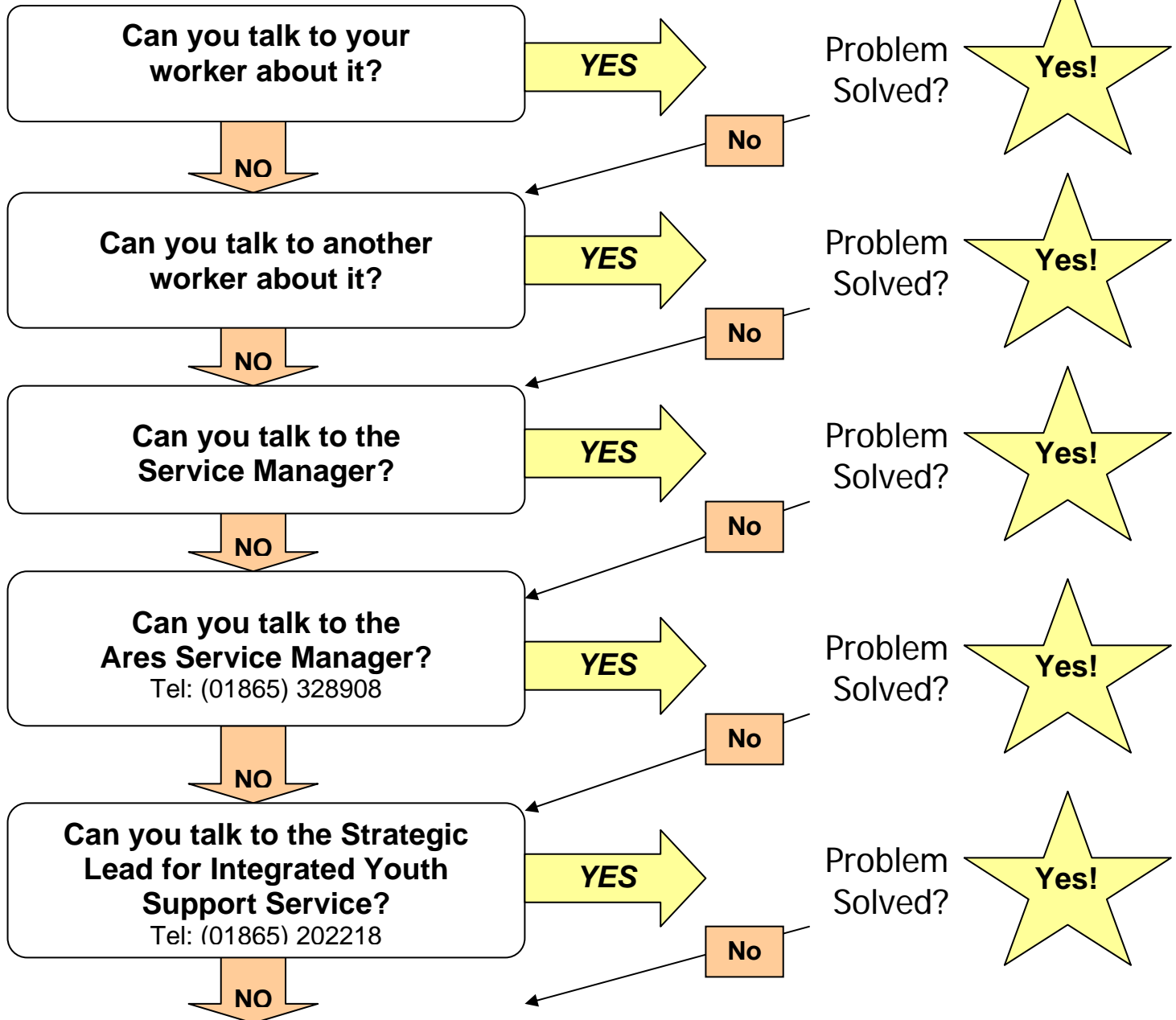


# Something not right?



If you are a young person involved in Oxfordshire County Council's **Integrated Youth Support Service** in any way and are unhappy with something to do with your worker/PA, the setting into which you are put or the service you receive, then you have the right to complain about it! Act quickly and it will be dealt with!

## ARE YOU UNHAPPY WITH SOMETHING about the service you receive?



## Would you like to make a formal complaint?

**You can:** Contact your local County Councillor – details available from the IYSS Supporting Choices team at County Hall on (01865) 328908 or [iysson@oxfordshire.gov.uk](mailto:iysson@oxfordshire.gov.uk).

**Or you can:** Follow the County Council's complaints. You can also get these by contacting IYSS or go to [www.oxfordshire.gov.uk/complaints](http://www.oxfordshire.gov.uk/complaints).  
You can also email [complaints@oxfordshire.gov.uk](mailto:complaints@oxfordshire.gov.uk) or call 01865 815 906.

**Or you can:** See 'Something Not Right' on [www.spired.com](http://www.spired.com) for more information.